





# The Power of Culture

Our culture is the **heart** of our company. It makes NEST Capital a special place to work, and it empowers us to act with **passion and energy.** 

Building and sustaining the NEST culture requires **intentional effort from everyone** on our team.

Our Culture Blueprint is part of that effort.

## What is Culture and Why is It Important?

Culture is not a document that hangs on the wall.

Culture is what we believe, how we behave, and the outcomes our behavior produces. It is the foundation on which our company is built. Written statements help clarify the culture, but documents don't build culture — our actions do.

Our core beliefs provide the standards for how we behave toward each other and our customers. Because **culture shapes behavior**, it determines how effectively we execute our strategy. The purpose of culture is to **drive behaviors that win**.

Our success depends on our ability to **collaborate and execute better than the competition**. Culture aligns everyone in the company around a common set of **core beliefs and key behaviors** that ultimately determine how we perform in the marketplace.





### 20 Square Feet

20 Square Feet expresses the reality that each person in the organization has a sphere of ownership. Inside your 20 Square Feet you have **control**. Outside you have **impact**.

Everyone is a **builder of culture**. There's no such thing as a culturally neutral attitude or action. What you do (or don't do) in your 20 Square Feet **makes a difference**.

The way each of us manages our 20 Square Feet is what determines our culture and performance. **Never underestimate your ability to make a difference.** 





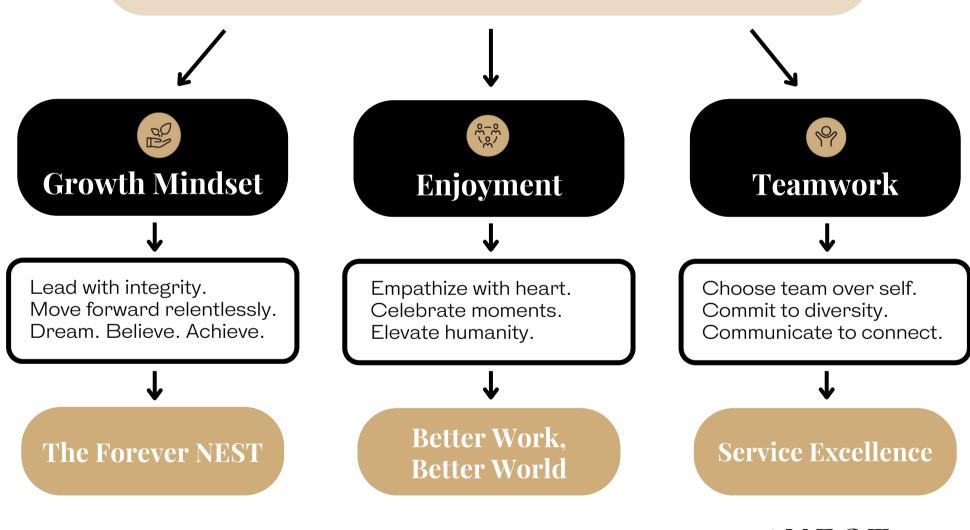
### Belief Behavior Outcome

The Culture Blueprint makes clear the **specific behaviors and outcomes** we want from each of our core beliefs. The behaviors outlined in our blueprint are **essential to operating the business** and responding to the challenges of a highly competitive, constantly changing marketplace. Our goal is to create a culture where everyone consistently engages in the **behaviors that help us win**.





### **NEST Capital Culture Blueprint**



### **Growth Mindset**

#### **Lead With Integrity**

We put the **best interests of our clients first**. Every. Single. Time. We do the **right thing**, even when it's hard and no one is looking. We listen, care, do the work, and then **deliver** with unbiased candor.

#### **Move Forward Relentlessly**

We are **persistent** in our pursuit of our growth as individuals and as a team. We embrace the discomfort that is necessary to **continually improve** because **sustainable growth** and satisfaction begin where your comfort zone ends. To remain at the forefront of the industry, we are dedicated to **lifelong learning**.

#### Dream. Believe. Achieve.

We are a **goals-based enterprise** that envisions a future even better than the past. We embrace long-standing **principles to guide us** through complex opportunities. We believe that by **executing our goals**, we will **achieve uncommon results**.







The Result: The Forever Nest



### Enjoyment





We **lift**, **encourage**, **support**, **and show kindness** intentionally to all. We are dedicated to **serving others** and put our hearts into everything from beginning to end. **Choosing to care** energizes us and gives us **purpose!** 

#### Celebrate Moments.

We **celebrate moments**—big and small—as a source of connection. Our commitment is to **honor all triumphs** and tribulations as individuals and as a team. Sharing and **celebrating these experiences** fills our cups.

#### **Elevate Humanity.**

We are in a serious business with serious stakes, but serious and joy are NOT mutually exclusive. Positive impact on quality of life matters to us. Being a part of NEST should add joy and purpose to our lives and the lives we touch.

The Result: Better Work, Better World







### Teamwork %

#### Choose Team Over Self.

We maintain a **team mentality** versus the easiest or fastest path for an individual. Our work ethic is centered around **consistency, productivity, and personal accountability**. We continuously consider how our individual actions affect the practice as a whole, and we act in accordance with the **best interests of our clients** and colleagues.

#### **Commit To Diversity.**

We honor our **unique personal journeys**. We acknowledge the insights and awareness these experiences bring to our team. We are deeply rooted in the belief that we are **better together** thanks to our varied perspectives, talents, interests, and strengths.

#### Communicate To Connect.

We communicate with **positive intent**, **kindness**, **clarity**, **and mutual respect**. We work to eliminate blaming, complaining, and defending which is essential to **ongoing connection**. Prioritizing positive relationships with **shared purpose** allows us to **elevate and strengthen** our relationships with our clients.







